



CERTIFIED FINANCIAL PLANNER FAQ

Adapted from the Cicerone web site.

Last updated there: July 16, 2019

FREQUENTLY ASKED QUESTIONS

1. What are CFP Board-Registered programs?
CFP® Board of Standard, Inc. has instituted seven areas of study for students. These areas include General Principles, Insurance Planning, Investments Planning, Income Tax Planning, Retirement Planning, Estate Planning and Capstone. Students are required to pass all seven education classes before being eligible to sit for the CERTIFIED FINANCIAL PLANNERTM exam.
2. What university is partnered with Zahn for the online education offering?
Tallahassee Community College is partnered with Zahn, Inc. for the online offering. This partnership also offers a traditional class format throughout the U.S.
3. Why do some CFP Board-Registered Programs only offer six required courses and TCC/Zahn course offers seven courses?
Some programs merge General Principles and Insurance into one discipline. The Tallahassee Community College Program using Zahn materials are designed to divide the two classes to give full attention to both sets of subject matter.
4. How is TCC/Zahn CFP Board-Registered Program structured?
The classroom lecture is based upon you preparing for the class as recommended along with the Textbook review. We encourage students to be seasoned in the industry upon registration. Our traditional classes are considered to be accelerated and we hold to that standard for the online program.
5. If I am eligible to challenge the CFP Board exam, can I still audit the online education classes?
We do not offer audit status for the online program. The Education courses are not a review for the CFP Board Exam, if you are not sure what course you need to order, please contact our office for assistance.
6. Can I receive State Insurance CE credit?
The online Education courses are not registered to receive state insurance CE credit.
7. If I complete some courses through another provider, can I still attend the remaining courses I need with the Tallahassee Community College / Zahn program?
Yes, students are permitted to mix their courses from other CFP Board-Registered programs. But, when applying for the CERTIFIED FINANCIAL PLANNERTM exam, the student is solely responsible to present all certificates of completion from each provider to the CFP Board when filling out the CFP Board exam application. Students will be required to submit transcripts to Zahn for proof of previous education course completion with another provider.
8. Do I get a discount for purchasing all seven education courses at once?
No, education class registrations are pay as you go. But, all materials are included in the price.
9. If I only need the Capstone class as a challenger of the CFP® Certification Examination what documentation is required by TCC?
Students will be required to submit documentation, confirming eligibility before beginning the education program.

10. How long will it take me to get through one module of the program?

Every student works at a different pace as comprehension levels vary. The lectures are pre-recorded, but our Student Center feedback is live. This program is not designed to accelerate the student faster through a program, but to withhold the integrity of the classroom structure. Once the video begins, a student must complete the module in 90 days. A student cannot start a second module without successfully completing the first.

11. What happens if I do not complete the course in 90 days?

If you do not complete the course in 90 days, there will be a fee for an extension to complete the coursework.

12. What materials should I expect once I register for the TCC Online education course?

You will receive 2 books: National Underwriter and Zahn workbook. If your order is received by 3 pm EST typically your materials will be sent the same day. Access to the Student Center will begin once you receive the materials via UPS.

13. Can we defer payment or do you have a payment plan?

No, each education class registration requires full payment at time of registration.

14. What type of payment do you accept?

We accept checks and credits card including MasterCard, Visa, Discover and American Express.

15. What communication should I expect once I have registered?

Students will receive five separate e-mails.

- Automated e-mail with Zahn policies
- Automated e-mail Order Confirmation.
- Once your order is processed, typically within one business day, another e-mail is sent with your Student Center login information
- Automated UPS with shipping and tracking information from Quantum View UPS.
- Welcome to Program Email

16. When I have completed all seven education courses, does that automatically register me for Ken Zahn's Comprehensive Live Review and the CERTIFIED FINANCIAL PLANNERTM exam?

No, you will need to register for the Comprehensive Live Review on our website and the CERTIFIED FINANCIAL PLANNER™ exam on the CFP Board's website at www.cfp.net.

17. What is the CFP Board's contact information?

Phone Number: (800)487-1497

Website: www.cfp.net

CONTACT:

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